

# Efficient Generalized Engset Blocking Calculation

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**Abstract**—Engset’s model of resource blocking with a finite population has recently been generalized to allow blocked users to have a recovery time before they re-enter contention for the resources. We propose an algorithm to find the stationary distribution of the resulting level-dependent quasi-birth-and-death (LDQBD) process, and hence the blocking probability. Its running time is linear in the number of resources and the population size.

**Index Terms**—Blocking probability, generalized Engset formula, level-dependent quasi-birth-and-death process (LDQBD).

## I. INTRODUCTION

Engset [1] modelled a telephone system as having a finite population of users compete for a finite pool of resources. Upon becoming idle, a user waits an exponentially distributed amount of time; if at the end of that time a resource is free, the user places a call (i.e., occupies a resource) of exponentially distributed duration. At the end of the call, or upon finding all resources occupied, the user becomes idle again. The model is used to calculate the probability of blocking, i.e., no free resources being available at the end of a user’s idle time.

This model has been generalized [2], [3] to model a (well-multiplexed) bufferless optical packet switch (OPS) [4] or optical burst switch (OBS) [5], [6]. In this context, a user is an input port and a resource is an output wavelength channel that the packet can be placed on to reach its next hop. When a packet arrives, if it finds no free output channel, then it is discarded. However, the input port remains occupied while the packet is being received. Hence, the Generalized Engset model [2] assumes that a blocked user remains in a “dumping” (or “frozen” [7]) state for a time before becoming idle again.

This model is related to a model that has nonidentical off-time for sources considered by Cohen [8] and Syski [9].

The system constitutes a level-dependent quasi-birth-and-death (LDQBD) process, in which the phase is the number of busy servers and the level is the number of dumping servers. Matrix geometric methods can solve the blocking probability in the LDQBD process [10], [11]. As in [12], this LDQBD process has a sparse upward transition matrix. It allows the standard technique for rank 1 upward transitions to be optimized further, yielding a computation time linear in the number of phases. This exact algorithm requires computation comparable to the 1-D Markov approximation of [7], much less than previous exact solutions (directly solving the balance equations [2] and block LU decomposition [13]).

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## II. MODEL AND NOTATION

Unlike Engset’s model, the Generalized Engset model is not insensitive to the shape of the inter-event distributions. However, numerical results [14] suggest that a Markov approximation gives a good estimate of the blocking probability, and so will be adopted.

The Generalized Engset model is a continuous time Markov model with a finite population of  $M$  identical users, each in one of three states: idle, busy or “dumping”. With rate  $\lambda$ , idle users become either busy, if the total number of busy users is less than the number of resources  $K \leq M$ , or dumping otherwise. Busy and dumping users each become idle with rate  $\mu$ . Because users are identical, the state of the system is characterized by the number  $m$  of busy users and the number  $n$  of dumping users. The state space of the Markov chain is  $\mathcal{X} = \{(m, n) \in \mathbb{N}^2 \mid 0 \leq m \leq K \wedge 0 \leq n \leq M - K\}$ .

In the OBS/OPS application,  $M$  is the number of input channels,  $K$  is the number of output channels, and busy users correspond to input channels whose data is being transmitted on output channels. Our input model describes the arrival at a typical OBS switch, rather than the direct output of a burstifier, because most switches are not edge switches.

To allow the use of standard results for LDQBDs, we consider an embedded Markov chain by observing the system when state transitions occur. The embedded chain characterizes the arrivals and departures of successful and dumping packets and is sufficient for obtaining the blocking probability.

From states  $(m, n)$  ( $0 < m < K$ ,  $0 < n \leq M - K$ ), the possible transitions to other states include completion of a successful transmission (to state  $(m - 1, n)$ ), cessation of dumping (to state  $(m, n - 1)$ ), and new arrival that will be successfully transmitted (to state  $(m + 1, n)$ ). The transition probabilities in the embedded chain are proportional to the transition rates, normalized to sum to 1, and are given by  $m\mu/d_{m,n}$ ,  $n\mu/d_{m,n}$ , and  $(M - m - n)\lambda/d_{m,n}$ , respectively, where  $d_{m,n} = (M - m - n)\lambda + (m + n)\mu$  is the normalizing constant. From states  $(K, n)$  ( $0 < n < M - K$ ), when a new packet/burst comes, the system goes to state  $(K, n + 1)$  because the new packet/burst is being dumped. The transition probability to state  $(K, n + 1)$  is  $(M - m - n)\lambda/d_{K,n}$ . The states and transition probabilities are depicted in Fig. 1.

The blocking probability can be derived from the steady state probabilities of the Markov chain. A successful transmission occurs when the Markov chain is in states  $(m, n)$  where  $0 < m < K$ ,  $0 \leq n \leq M - K$  and the next state is  $(m + 1, n)$ . A packet/burst is blocked whenever the Markov chain is in states  $(K, n)$  where  $0 \leq n < M - K$  and the next state is  $(K, n + 1)$ .

## III. BLOCKING PROBABILITY

It will be useful to view the transition process as an LDQBD process [15]. In an LDQBD process, states can be grouped

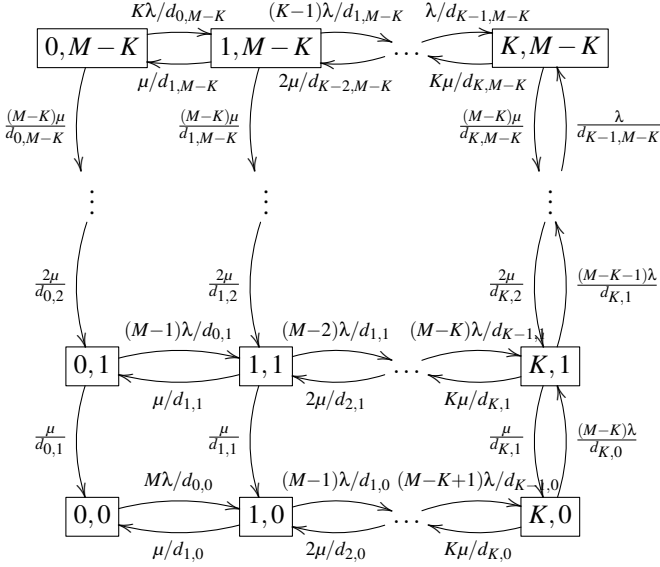


Fig. 1. State transition probabilities of the embedded Markov chain, where  $d_{m,n} = (M - m - n)\lambda + (m + n)\mu$ .

into levels, indexed by  $n$ , such that all transitions occur either within a single level or between consecutive levels. From level  $n$ , any transition to level  $n + 1$  is called a birth and any transition to level  $n - 1$  is a death. In our model, the level of a state is the number of dumping servers of the state, which takes a value within  $\{0, 1, \dots, M - K\}$ . States within the same level are identified by the phase  $m$ , which represents the number of busy servers and takes a value within  $\{0, 1, \dots, K\}$ .

We develop an algorithm based on matrix analytic techniques [10] to obtain the steady state probabilities of the LDQBD process that characterizes the Generalized Engset model. The computational complexity of the standard algorithm is cubic in the number of phases. We exploit the sparse structure of the transition matrices, just as theorem 8.5.2 of [10] exploits the rank 1 property of the upward transition matrix. Our algorithm is optimized further, exploiting both the structure of the other transition matrices, and the fact that the upward transition matrix has a *single* non-zero element, to reduce the complexity to linear in the number of phases.

Let  $\pi_m^{(n)}$  denote the steady-state probability of  $(m, n)$ , which has  $m$  busy servers and  $n$  dumping inputs. Let  $\pi^{(n)} = \{\pi_0^{(n)}, \pi_1^{(n)}, \dots, \pi_K^{(n)}\}$  group the steady-state probabilities of states in level  $n$ , and  $\pi = \{\pi^{(0)}, \pi^{(1)}, \dots, \pi^{(M-K)}\}$  group the steady-state probabilities of all states by level. Let the block tridiagonal  $P$  denote the transition matrix, i.e.,  $\pi = \pi P$ . Level  $n$  consists of those states that have  $n$  dumping inputs. This results in an upward transition matrix that has a single non-zero element, which substantially reduces the complexity of computing the stationary probabilities. The matrix  $P$  is given by

$$P = \begin{pmatrix} A_1^{(0)} & A_0^{(0)} & 0 & & & \\ A_2^{(1)} & A_1^{(1)} & A_0^{(1)} & 0 & & \\ 0 & A_2^{(2)} & A_1^{(2)} & A_0^{(2)} & 0 & \\ & 0 & \ddots & \ddots & \ddots & \\ & & 0 & A_2^{(M-K+1)} & A_1^{(M-K+1)} & A_0^{(M-K+1)} \\ & & & 0 & A_2^{(M-K)} & A_1^{(M-K)} \end{pmatrix}$$

Blocks of  $A_0$ ,  $A_1$  and  $A_2$  are  $(K + 1) \times (K + 1)$  matrices.

$$A_0^{(n)}(i, j) = \begin{cases} \frac{(M - n - K)\lambda}{(M - n - K)\lambda + n\mu + K\mu} & i = j = K + 1 \\ 0 & \text{otherwise} \end{cases}$$

$$A_1^{(n)}(i, j) = \begin{cases} \frac{(i - 1)\mu}{(M - n)\lambda + n\mu + (i - 1)(\mu - \lambda)} & i = j + 1 \in [2, \dots, K + 1] \\ \frac{(M - n - (i - 1))\lambda}{(M - n)\lambda + n\mu + (i - 1)(\mu - \lambda)} & i = j - 1 \in [1, \dots, K] \\ 0 & \text{otherwise} \end{cases}$$

$$A_2^{(n)}(i, j) = \begin{cases} \frac{n\mu}{(M - n)\lambda + n\mu + (i - 1)(\mu - \lambda)} & i = j \in [1, \dots, K + 1] \\ 0 & \text{otherwise} \end{cases}$$

Introduce rate matrix  $R$  [10]:

$$R^{(n)} = A_0^{(n-1)}(I - A_1^{(n)} - R^{(n+1)}A_2^{(n+1)})^{-1}, \quad 1 \leq n \leq M - K; \quad (2)$$

$$R^{(M-K+1)} = 0.$$

We now introduce an algorithm for computing  $R^{(n)}$  recursively, from  $n = M - K$ . Let

$$S^{(n)} = I - A_1^{(n)} - R^{(n+1)}A_2^{(n+1)} \quad (3)$$

$$= \begin{pmatrix} a_{1,1} & a_{1,2} & & & & \\ a_{2,1} & a_{2,2} & a_{2,3} & & & \\ & a_{3,2} & a_{3,3} & a_{3,4} & & \\ & & \ddots & \ddots & \ddots & \\ & & & & a_{K,K} & a_{K,K+1} \\ a_{K+1,1} & a_{K+1,2} & \cdots & \cdots & a_{K+1,K} & a_{K+1,K+1} \end{pmatrix}$$

We introduce the following auxiliary variables. Let  $q_0 = 0$ ,  $a_1^* = 1$ ,  $b_1^* = a_{K+1,1}$ , and  $s_{K+1} = 1$ , and for  $i = 1, \dots, K$  let

$$q_i = \frac{-a_{i,i+1}}{a_{i,i} + a_{i,i-1}q_{i-1}} \quad (4a)$$

$$b_{i+1}^* = b_i^*q_i + a_{K+1,i+1} \quad (4b)$$

$$s_i = -b_i^*/b_{K+1}^* \quad (4c)$$

In addition

$$a_i^* = \begin{cases} a_{i,i-1}q_{i-1} + a_{i,i} & \text{for } i = 2, \dots, K \\ b_{K+1}^* & \text{for } i = K + 1 \end{cases} \quad (4d)$$

$$t_i = \begin{cases} s_i & \text{for } i = K, K + 1 \\ s_i - t_{i+1}a_{i+1,i}/a_{i+1}^* & \text{for } i = 1, \dots, K - 1 \end{cases} \quad (4e)$$

Before we state the algorithm, we state the key property of  $R^{(n)}$  that allows efficient computation.

**Theorem 1.** *The matrix  $R^{(n)}$  of (2) is all zeros except for the last row which is  $A_0^{(n-1)}(K + 1, K + 1)$  times the row vector  $\mathbf{r}$  where  $r_i = t_i/a_i^*$  for  $i = 1, \dots, K + 1$  given by (4).*

*Proof:* The proof is constructive, finding the inverse of  $S^{(n)}$  by the Gauss-Jordan algorithm using column operations. The auxiliary variables are intermediates in this process.

We will construct matrices  $Q$ ,  $Q^*$ ,  $Q'$  and  $Q''$  such that postmultiplying  $S^{(n)}$  by  $Q$  eliminates the upper diagonal and replaces the diagonal by  $(a_i^*)_{i=1}^{K+1}$  and the off-diagonal elements

of the bottom row by  $(b_i^*)_{i=1}^K$ ; postmultiplying  $S^{(n)}Q$  by  $Q^*$  and then  $Q'$  sets the off-diagonal elements of the bottom row to 0 and then the subdiagonal elements to 0, without changing any other elements; and finally postmultiplying by  $Q''$  yields the identity.

Specifically,  $Q$  is the upper triangular matrix  $Q_1 Q_2 \dots Q_K$ , where each  $Q_i$  differs from the identity  $I_{K+1}$  only in that  $Q_i(i, i+1) = q_i$  given by (4a).

Next,  $Q^*$  is  $I_{K+1}$  with the off-diagonal elements of the last row replaced by  $(-b_i^*/b_{K+1}^*)_{i=1}^K$ .

To cancel the lower diagonal, we proceed from the right, and so  $Q'$  is the lower triangular matrix  $Q' = Q'_{K-1} Q'_{K-2} \dots Q'_2 Q'_1$  where each  $Q'_i$  differs from the identity  $I_{K+1}$  only in that  $Q'_i(i+1, i) = -a_{i+1, i}/a_{i+1}^*$ . Multiplying  $Q'_i$  is a column operation of multiplying the  $i+1$ th column by  $Q'_i(i+1, i)$  and adding it to the  $i$ th column. (Note that the matrices are multiplied in order of decreasing  $i$ , and that there are only  $K-1$  factors, since the subdiagonal element of the  $K+1$ th row was eliminated by  $Q^*$ .)

Finally,  $Q'' = \text{diag}(1/a_i^*)$  since  $S^{(n)}QQ^*Q' = \text{diag}(a_i^*)$ .

Hence the inverse of  $S^{(n)}$  is  $QQ^*Q'Q''$ , and  $R^{(n)} = A_0^{(n-1)}QQ^*Q'Q''$ . Since  $A_0^{(n-1)}$  is zero except for element  $A_0^{(n-1)}(K+1, K+1)$ , the only non-zero elements of  $R^{(n)}$  are the last row, which are  $A_0^{n-1}(K+1, K+1)$  times the last row of  $QQ^*Q'Q''$ . It remains to show that this last row equals  $\mathbf{r}$ .

Since the last row of  $Q$  is  $(0, 0, \dots, 0, 1)$ , the last row of  $QQ^*Q'Q''$  is

$$\left( \frac{-b_1^*}{b_{K+1}^*}, \frac{-b_2^*}{b_{K+1}^*}, \dots, \frac{-b_K^*}{b_{K+1}^*}, 1 \right) Q'Q''.$$

Postmultiplying  $Q'$  corresponds to  $K-1$  column operations on  $\left( \frac{-b_1^*}{b_{K+1}^*}, \frac{-b_2^*}{b_{K+1}^*}, \dots, \frac{-b_K^*}{b_{K+1}^*}, 1 \right)$  in order of decreasing  $i$ . The result is  $(t_1, t_2, \dots, t_{K+1})$ . Finally, after postmultiplying  $Q''$ , the result is  $(t_1/a_1^*, t_2/a_2^*, \dots, t_{K+1}/a_{K+1}^*)$ . ■

Note that this requires  $O(K)$  operations for each  $R^{(n)}$  (roughly  $4K$  multiplications,  $4K$  divisions and  $3K$  additions)<sup>1</sup>, giving a total complexity of  $O(MK)$ .

We are now ready to calculate the steady state probabilities, which can be done in  $O(MK)$  time as follows.

- 1) Find a solution to  $\hat{\pi}^{(0)} = \{\hat{\pi}_0^{(0)}, \dots, \hat{\pi}_K^{(0)}\}$ , where

$$\hat{\pi}^{(0)} = \hat{\pi}^{(0)}(A_1^{(0)} + R^{(1)}A_2^{(1)}) =: \hat{\pi}^{(0)}A. \quad (5)$$

Specifically, choose  $\hat{\pi}_K^{(0)}$  arbitrarily and then

$$\hat{\pi}_{K-1}^{(0)} = \hat{\pi}_K^{(0)}(1 - A(K+1, K+1))/A(K, K+1)$$

$$\hat{\pi}_{K-2}^{(0)} = (\hat{\pi}_{K-1}^{(0)} - \hat{\pi}_K^{(0)}A(K+1, K))/A(K-1, K)$$

$$\hat{\pi}_m^{(0)} = \frac{\hat{\pi}_{m+1}^{(0)} - \hat{\pi}_{m+2}^{(0)}A(m+2, m+1) - \hat{\pi}_K^{(0)}A(K+1, m+1)}{A(m, m+1)}$$

for  $m = K-3, \dots, 0$ .

- 2) Apply Theorem 1 to calculate

$$\hat{\pi}^{(n)} = \hat{\pi}^{(n-1)}R^{(n)}, \quad n = 1, 2, \dots, M-K. \quad (6)$$

<sup>1</sup> Note also that an alternative  $O(K)$  algorithm to calculate  $R^{(n)}$  would be to express  $S^{(n)} = ET$  where  $E$  is the transpose of an elementary matrix [16] and  $T$  is tridiagonal. The last row of  $E$  can be found by the Thomas Algorithm [17], and the last row of  $T^{-1}$  using [18]. However this approach seems to take roughly  $10K$  multiplications,  $2K$  divisions and  $7K$  additions.

- 3) Scale the vectors  $\hat{\pi}$  uniformly to achieve

$$\left\| \sum_{n=0}^{M-K} \pi_n \right\|_1 = 1.$$

- 4) Calculate the blocking probability as

$$p = \frac{\sum_{n=0}^{M-K} \pi_{n,K} A_0^{(n)}(K+1, K+1)}{\sum_{n=0}^{M-K} (\sum_{i=0}^{K-1} \pi_{n,i} A_1^{(n)}(i+1, i+2) + \pi_{n,K} A_0^{(n)}(K+1, K+1))}.$$

The computational complexity of the algorithm is  $O(MK)$ , which is a significant improvement over the  $O(MK^3)$  of the state-of-the-art block LU decomposition algorithm, which has been shown to be faster than the brute force way of solving the balance equations of the Markov chain [13].

#### IV. NUMERICAL TRACTABILITY OF THE ALGORITHM

Since the algorithm aims to solve large scale problems, numerical tractability of the algorithm should be considered. Here we consider overflow in computing  $R^{(n)}$ .

The last row of  $R^{(n)}$  is  $A_0^{n-1}(K+1, K+1)$  times the row vector  $\mathbf{r}$  where  $r_i = t_i/a_i^*$ . By (4e),

$$t_i = \sum_{j=i}^K (s_j \prod_{k=i+1}^j (-a_{k,k-1}/a_k^*)) \quad (7)$$

for  $i \leq K-1$ . If  $\beta > 0$  is a lower bound on  $-a_{k+1,k}/a_{k+1}^*$  for  $k = K-1, \dots, 1$ , then the coefficient of  $s_K$  in  $t_i$  is at least  $\beta^{K-i}$ . If  $\beta > 1$ , this can lead to overflow for large  $K$ .

The following result shows that the calculations of  $R^{(n)}$  is tractable for  $n \geq 1 + \lambda/\mu$ .

**Theorem 2.** *In the calculation of  $R^{(n)}$  for  $1 \leq n \leq M-K$  we have  $q_i \in (0, 1)$  for all  $1 \leq i \leq K$ , and if  $n \geq 1 + \lambda/\mu$  then for all  $1 \leq i \leq K$ :*

$$b_i^* \in \left( -\sum_{k=1}^i |a_{K+1,k}|, a_{K+1,i} \right); \quad t_i \in \left( 0, \sum_{j=i}^K s_j \right).$$

*Proof:* Using the fact that  $a_{i,i} = 1$  and  $a_{i,i\pm 1} < 0$  for  $i = 1, \dots, K$ , it is shown inductively in [19] that  $0 \leq q_k \leq \frac{(M-n-k+1)\lambda}{(M-n-k+1)\lambda + n\mu} < 1$  for all  $1 \leq k \leq K$ . By (4b), this gives the bound on  $b_{i+1}^*$ . Next, it is shown in [19] that  $p_i := -a_{i,i-1}/a^*$  satisfies the recursion

$$p_{i+1} = \frac{-a_{i+1,i}}{p_i a_{i+1,i} a_{i,i+1}/a_{i,i-1} + a_{i+1,i+1}}, \quad (8)$$

whence it is inductively shown that  $p_i \in (0, (i-1)/i]$  for  $1 + \lambda/\mu \leq n \leq M-K$ . The bound on  $t_i$  follows by substituting this into (7) and noting that  $a_{i+1,i} < 0$ . ■

Theorem 2 does not guarantee that  $s_i$  will remain small, since  $b_{K+1}^*$  may become small. However, if  $s_i$  nearly overflows then  $t_i$  and  $r_i$  will be large, since  $a_i^* < 1$ . Hence  $\hat{\pi}^{(n-1)}$  will be negligible compared with  $\hat{\pi}^{(n)}$  by (6), and its exact value is unimportant since  $\pi^{(n-1)}$  will be rounded to 0 by the following procedure.

Overflow can also arise when for some  $n$  and  $i$  the ratio of  $\pi_{K+1}^{(0)}$  to  $\pi_m^{(n)}$  is less than the ratio of the smallest to largest positive values the machine can represent. In this case, no initial choice of  $\hat{\pi}_{K+1}^{(0)}$  can prevent overflow. To avoid overflow, the partially computed vector  $\hat{\pi}$  can be rescaled at any stage.

TABLE I  
COMPUTATION TIME AND BLOCKING PROBABILITY FOR THE PROPOSED  
ALGORITHM (LDQBD) AND A BENCHMARK (LU [13]).  $\lambda = \mu = 1$ .

$(M, K)$	LDQBD Time (s)	LU Time (s)	Blocking Probability
(200,50)	0.0048	0.0468	$5.09 \times 10^{-1}$
(200,150)	0.0033	0.2340	$1.39 \times 10^{-13}$
(600,150)	0.0238	1.321	$5.03 \times 10^{-1}$
(600,450)	0.0200	13.011	$< 1 \times 10^{-32}$

Even if this results in some values such as  $\hat{\pi}_{K+1}^{(0)}$  being rounded down to 0, this will not affect  $p$  substantially unless  $p$  is itself close to the smallest positive value that can be represented

## V. NUMERICAL RESULTS

Table I compares the running time of this method and block LU decomposition algorithm. All the results are obtained using MATLAB software executed on a desktop PC with Intel® Xeon®, 2.67 GHz CPU, 4 GB RAM and 64-bit operating system.

We observe considerable improvement in the computation time of the LDQBD algorithm compared with that of the block LU decomposition algorithm. Moreover, the computation time is much less variable, differing by less than a factor of 10, compared with a factor of over 100 for LU decomposition. As expected, the blocking probabilities obtained by the LDQBD algorithm match the results obtained by block LU decomposition algorithm for the cases in Table I. Moreover, we validated our algorithm through extensive numerical tests for a wide range of parameters.

To further illustrate the computational efficiency of the algorithm, Fig. 2 shows the computation time for different  $K$  when  $M = 200, 20000$ .

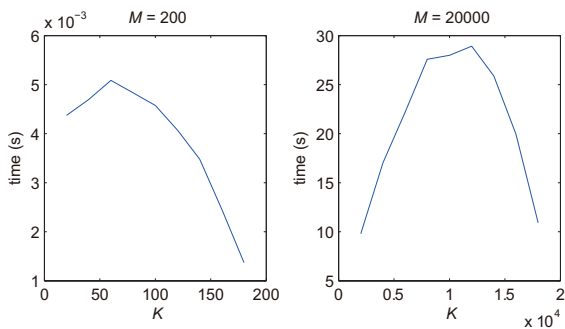


Fig. 2. Computation time of the blocking probabilities when  $M = 200, 20000$ .

## VI. DISCUSSION AND CONCLUSION

We have proposed an  $O(MK)$  algorithm to calculate the steady state distribution, and hence blocking probability, of a generalized Engset model that arises in optical packet switching and optical burst switching. The proposed algorithm depends only on the sparsity structure of the transition matrix. This structure arises in many other applications, such as two-class priority queues and overflow queues. Those applications

have a more regular structure, and we hope that the techniques introduced here may yield analytic insights into the performance of those applications. QBDs without level dependence were successfully applied to the analysis of priority queues with balking in [20], and finding tail asymptotics of priority queues in [21].

For the specific case motivated by OPS/OBS networks, we have also investigated the numerical tractability of the algorithm, and shown that most of the intermediate values in the computation can be guaranteed not to cause numeric overflow. This allows the proposed technique to be applied to very large switches, including all those that will be developed for the foreseeable future.

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