

BROWSING LARGE ONLINE DATA WITH QUERY PREVIEWS

Egemen Tanin*
egemen@cs.umd.edu

Catherine Plaisant
plaisant@cs.umd.edu

Ben Shneiderman*
ben@cs.umd.edu

Human-Computer Interaction Laboratory and Department of Computer Science*,
University of Maryland, College Park.

ABSTRACT

Companies, government agencies, and other types of organizations are making their large data available to the world over the Internet. Current front-ends rarely give users information about the contents of the data. This leads many users to waste time and network resources posing queries that have either zero-hit or mega-hit result sets. Query previews form a novel visual approach for browsing large data collections. Query previews supply data distribution information to the users and give continuous feedback about the size of the result set as the query is being formed. On the other hand, initial designs of query previews used only a few pre-selected attributes. The distribution information was displayed only on these attributes. Unfortunately, many data sets are formed of numerous tables and attributes. This paper introduces a generalization of query previews. We allow users to visually browse multiple tables and attributes from a data set using a hierarchical browser. Any of the attributes can be used to display the distribution information, making query previews applicable to many public online data sets.

KEYWORDS

Visual Data Mining, Information Visualization, User Interfaces.

1. INTRODUCTION

Companies, government agencies, and other types of organizations are making their large data sets available over the Internet. IBM, US Census Bureau, NASA, and the World Health Organization are only a few of these organizations. Designers of user interfaces for these data sets rely on command languages or form fillin strategies. These designers make the following assumptions during their design processes:

- a) Users are informed about the data that they are working on or they will submit known-item queries rather than probing the data,
- b) Users know or have the will to understand a querying environment or fill a lengthy form,
- c) Users will have the bandwidth or the time to access large data.

Most of these assumptions are not valid for the users of public online data sets. Many user interfaces do not give users an indication of the distribution of data. However, this is essential for browsing public online data to guide the users in the query formulation process. Unguided novice users may waste time by submitting queries that have zero-hit or mega-hit result sets. Traditional user interfaces require users to fill lengthy forms or form complex queries. However, users of public online data sets do not have the time or the will to learn a query language or they are annoyed when they have to fill a lengthy form. A more efficient, simple, and easy to learn approach for defining queries is needed. Finally, users of a public online data set have to access large amounts of data using a low bandwidth congested network. Hence, strategies that introduce efficient means of communication are needed.

Query previews [3,12] form a novel visual approach for querying large online data collections. Query previews supply data distribution information about the data that is being searched and give continuous feedback about the size of the result set for the query as it is being formed. Queries are incrementally and visually formed by selecting items from a set of charts. Query previews take advantage of the fact that users are generally interested in a subset of the data. Once the scope has been narrowed, a second phase can start with local data. This second phase can be a simple list of results or a sophisticated user interface that will allow users to visualize the result set. This multi-phase approach will increase the

network performance of the overall system. Figures 1 and 2 show a sample query preview panel [14] with three commonly used attributes of a NASA data collection, the Global Change Master Directory. The distribution of data over these attributes is shown with bars and the result size is displayed as a separate bar at the bottom.

Recent work by [6] shows that many users prefer query previews and perform better with them. Users report that query previews are easy to use and understand. These results increase our hopes of serving a broad user domain in a more satisfactory manner. Unfortunately, current applications of query previews use just a few pre-selected attributes of the data. The distribution information is displayed only on these attributes. These implementations of query previews work over a single table that has a relatively low number of attributes. The simplicity of the data structures and a user interface with only a few pre-selected attributes are the positive aspects of these implementations. However, data sets are generally formed of numerous tables and attributes. Therefore, pre-selection of a few attributes is an important restriction of the query preview approach. Application of query previews as a visual means to access public online data requires this restriction to be relaxed.

This paper introduces a more general visual approach. We allow users to browse multiple tables and attributes of the data with a hierarchical browser. All the attributes of the data can be used to display the distribution information using bar charts and can be expanded, visualized, and manipulated. Thus, with this generalization, the query previews become a stronger candidate for accessing public online data.

2. RELATED WORK

Many researchers have tried to devise methods for more successful visual querying. The Rabbit system, by Williams [16] and the work of Heppe, Edmondson, and Spence [9] were early demonstrations of the benefits of progressive visual querying. Other systems showed relevance of results: for example Veerasamy and Navathe [15] used histograms, and Hearst [7] used TileBars to visually present relevance of results to the terms used in the query. WebTOC [11] uses a hierarchical outliner and

a bar chart presentation to preview the size and type of items (e.g., image, sound, etc.) within each branch. Eick [4] proposes to augment sliders of visualization systems with density plots or bar charts. Antis, Eick, and Pyrcz [2] introduce methods for visualizing the schemas of relational data. Dynamic queries [1,5,13,17] use a direct manipulation approach to facilitate query formulation with a visual representation of query components and results. They allow rapid, incremental, and reversible control of the query. Results are presented visually. Continuous feedback guides users in the query formulation process. Marchionini and Greene [10] discuss the importance of visualization issues in public access and use of government statistical information. Hearst [8] lists many approaches to visualization systems for information retrieval purposes.

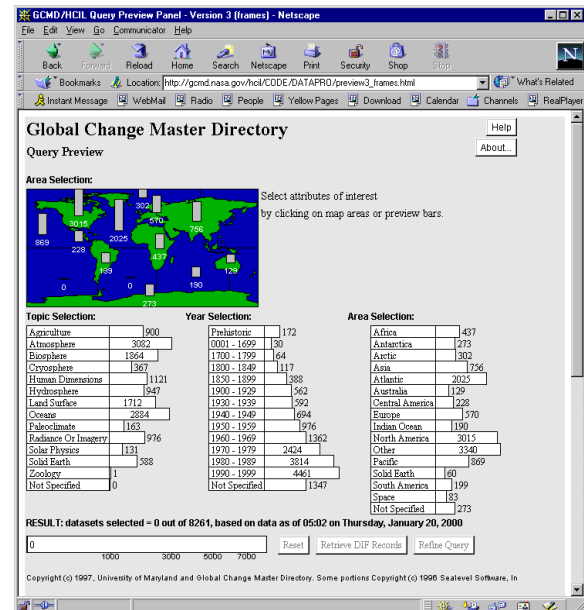


Figure 1: A sample query preview developed at the Human-Computer Interaction Laboratory, for NASA's Global Change Master Directory (available at gcmd.nasa.gov). Topic, Year, and Area are three most frequently used attributes of the data. These attributes are selected to show the data distribution information. The distribution is shown with bar charts. The result set size is displayed as a separate bar at the bottom.

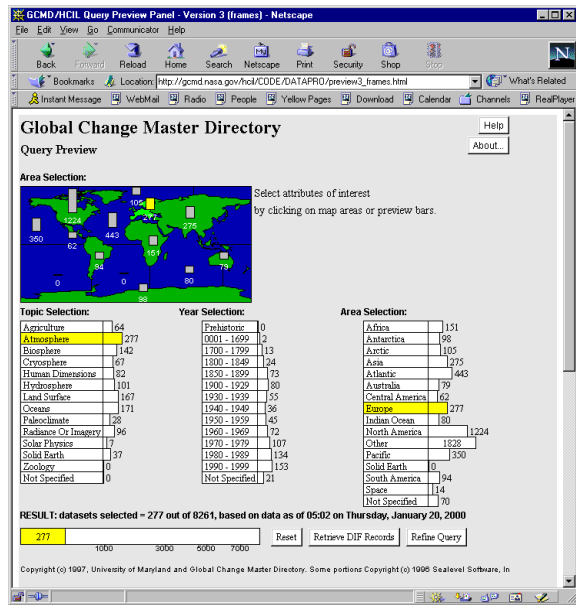


Figure 2: When users select attribute values (e.g. Topic = Atmosphere and Area = Europe in this screenshot), the bars are updated immediately to reflect the distribution of the data that satisfies the query. The result set size is also updated accordingly.

3. QUERY PREVIEWS

The concept of query previews [3,12] was triggered by the need to extend the dynamic querying idea [1,5,13,17] to large networked data collections. Query previews show the contents of the data during the query formulation process. In order to guide users in the query formulation process, query previews provide aggregate information on some pre-selected attributes of the data. Distribution of data over some attribute values is shown graphically using representations such as bar or pie charts. When users select a value on any of the attributes by just clicking on the related representations of a query preview panel, the rest of the user interface is updated immediately. This is called tight coupling. Actions are easily reversible, and error prevention instead of error correction is used. For every action users take, feedback is given continuously. As users see the potential size of their result set before submitting the query, they are less likely to create queries that return zero or mega hits. Users see the trends in the data and they learn where the data has gaps or clusters. (Figures 1 and 2 show a sample query preview panel.) The server load will be reduced if users do not waste their time with zero hit queries or consume network resources in downloading large sets of useless results.

Query previews only need aggregate information about the data. The data distribution information is represented with multidimensional histograms. Each cell of a histogram represents a count of the results mapping to that cell. Hence, whatever the size of the data is, only the counts are needed to form a query preview panel. The size of this information is fixed regardless of the size of the data. Only the counts are incremented with each insertion. This makes query previews a powerful tool for accessing large online data collections.

4. GENERALIZING QUERY PREVIEWS

Current applications of query previews use a few pre-selected attributes of the data. The distribution information is displayed only on these attributes. However, data sets are generally formed of numerous tables and attributes. Therefore, pre-selection of a few attributes is a restriction of the query preview approach.

To relax this restriction, we combine a hierarchical browser and the query preview approach to let users browse all the tables and attributes of a data set. With this generalization all the attributes of the data can be used to display the data distribution information.

Figure 3 presents a sample hierarchical browser. In this prototype, we use the Environmental Protection Agency (EPA) as our sample organization and a fragment of the Toxic Release Inventory from the EPA data collections as our sample data set. This sample data set is formed of approximately 400,000 reports of toxic material releases to the environment from various facilities in the United States. We put together four tables from this data, which are Contact Info, Release Info, Chemical Info, and Facility Info. Each table contains a few sample attributes, e.g., Contact Info contains Contact Phone and Contact Name as its attributes. The root of our browser is tagged with the name of the data set. Each table is represented by a separate branch. Each branch may also have leaves representing different attributes of that branch (table). The result bar is visible on top of the panel showing the total number in the result set (reports for our example with the EPA data) for the current query. At any time, the users can fetch these results by simply pressing the fetch button to the left of the result bar. We attach the distribution information next to the related branch of that attribute.

Some of the attributes do not have the distribution information attached to them. For

example, Contact Name of the Contact Info table of Figure 3 does not have anything attached to it. The nature of the Contact Name attribute does not allow a useful representation. There are almost as many names in the data set as the number of reports. In this paper, we focus on other types of attributes, e.g., gender and age. These have useful representations. Figure 4 shows such an attribute. This attribute, the Reporting Year, is an attribute of the Release Info branch. It is represented as a folder. It can have other branches under it. Still, it is an attribute of the Release Info branch. This visual difference is used to show the expandability of this attribute. These types of attributes are expandable into buckets. Buckets show the possible values or ranges of values for that attribute. The distribution of data is shown over them.

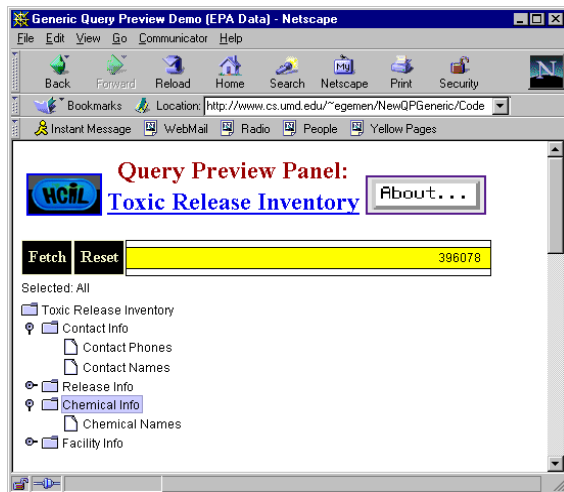


Figure 3: A hierarchical browser represents the tables of the data set. The root is tagged with the name of the data set. Each table is represented by a separate branch. Each branch may contain a few leaves representing the attributes of that branch. In this example, Contact Info and Chemical Info branches are expanded to demonstrate this feature.

In Figure 4, we see five bars showing the reports submitted in each of the five years of the EPA Data. The users can immediately see the number of reports has declined about 25% over the five years. Other attributes of the data can be expanded similarly. Figure 5 shows such a display that reveals high numbers of reports for the Southeast and Midwest, but relatively few for the Northwest.

Bars also form a mechanism for input to the user interface. Figure 6 shows such an example action. The reporting year 1994 is selected by just clicking on the bar.

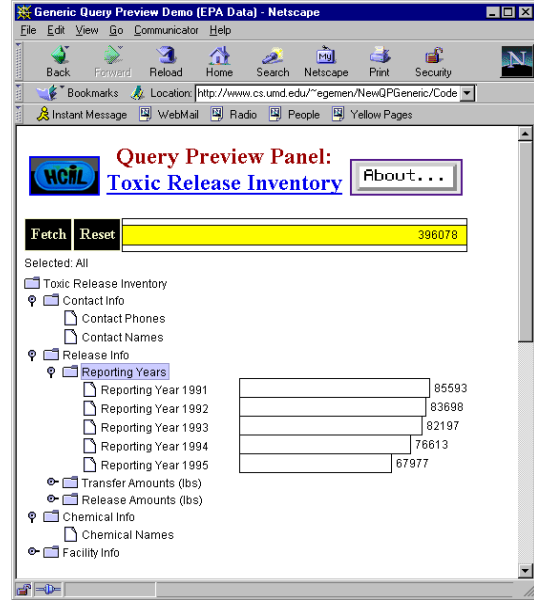


Figure 4: The Reporting Year attribute of the Reporting Info branch is expanded. A set of bars is attached to this presentation to show the distribution of data over this attribute.

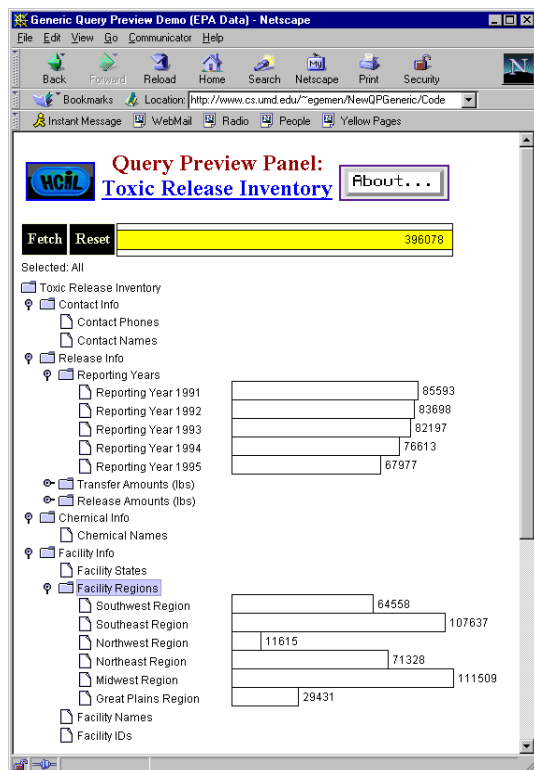


Figure 5: Facility Region attribute is expanded showing the data distribution on another set of bars. Each bar is used to show a different region.

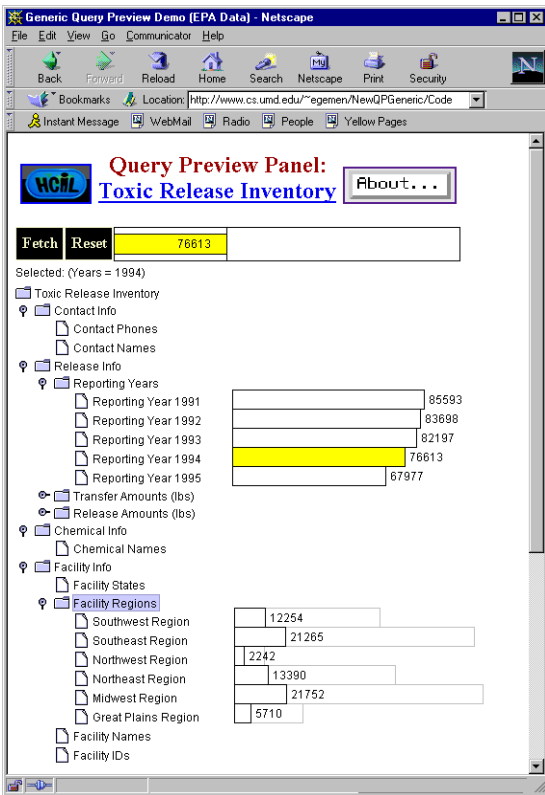


Figure 6: Selections on bars form an input mechanism. This panel shows that for 1994 there were 76,613 reports and shows the distribution by Facility Regions.

Upon any selection, the distribution information on all the other bars including the result bar is updated. A silhouette of the initial bar settings is kept to show the original sizes of the bars. The text field below the fetch button displays the selected values in text form. This is essential since the bars can also be collapsed to make room for other expansions. In this case, the visual feedback from the collapsed bars may be lost. Hence, the text field is a reminder for the previous selections. Another reminder for selections can be placed next to the attribute names. At any time, users can reset their selections by simply clicking on the reset button next to the fetch button. Figure 7 shows some further selections and updates on the bars. The session can continue as long as the users want to explore the data. When users want to see the results for their query, they can fetch the desired reports from the server matching their selections. They can view this result set as a simple list or they can continue querying on it using local tools.

As bars expand and collapse the desired data distribution information is brought from the server. This creates short delays during the query formulation process. Despite these delays, the amount of data that is downloaded from the network is very small, and does not introduce large interruptions or a significant network load. In general, we do not fetch the results, but only the distribution information about the results of these intermediate collections. In some cases, the distribution information can be cached to improve performance. In other cases, it can be a subset of the previous distribution, so a second network access can be avoided. In our example, the size of the total distribution information is only 8 Kbytes. Thus, the total server overhead is minimal. Also, we can regularly update the distribution information as an offline process.

One limitation on the distribution information is the number of attributes that can be simultaneously displayed. This number is equal to the number of dimensions of data representing the distribution information. As this number grows, the amount of data needed grows exponentially. Thus, manipulating many attributes of the database at the same time may not be feasible. A solution to this problem is downloading the actual attribute values for the matching records after the first few selections. After the initial selections, the size of the result set may be drastically reduced. This avoids downloading large amounts of data from the server. Therefore, this solution can allow users to continue working on a local minimized version of the data set.

5. CONCLUSIONS

Query previews form a novel visual approach for querying large online data collections. On the other hand, current applications of query previews use only a few pre-selected attributes of the data. Unfortunately, many data sets are formed of numerous tables and attributes. Applicability of query previews to many public online data sets requires this restriction to be relaxed. This paper introduces a generalization of query previews. We allow users to browse all the tables and attributes of a data set with a hierarchical browser. All appropriate attributes of the data can be used to display the distribution information using charts and can be expanded, visualized, and manipulated. Hence, with this generalization, we believe that query previews can be used more widely to visually browse large online data.

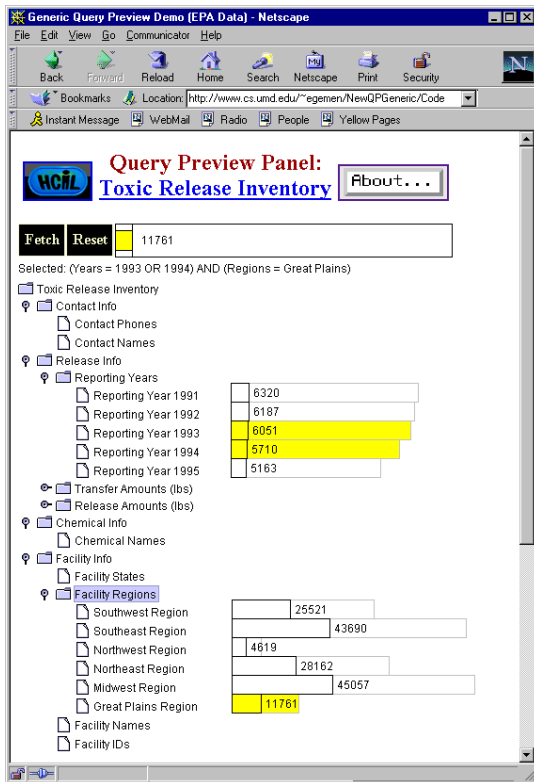


Figure 7: Further Demo selections from the EPA data. Users continue to see updates on the bars as they make their selections.

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